

# genASSIST

Rescue & Recovery Programme

**GenAssist Rescue & Recovery Service is provided by a major UK supplier.**

**GenAssist covers the VEHICLE** in the UK only, whilst being driven by any authorised driver for the following services (Please Note. GenAssist is not personal membership):

- **Doorstep Assistance**  
Covers the vehicle at or near your home
- **Roadside Assistance**  
Help after a breakdown on any road in UK
- **Nationwide Recovery**  
GenAssist is all about **YOUR** choice. YOU and up to 6 passengers transported to either:
  - **YOUR... choice of repairer**
  - **YOUR... onward destination**
  - **YOUR... home**

Unlike many recovery programmes, if your vehicle cannot be repaired at the roadside, your vehicle will **NOT** automatically be taken to a local garage. Instead, **YOU** choose where you want to be taken.

**NB. 1. Some bank and insurance-backed recovery programmes** will recover your vehicle to your home, but they **may charge you for any mileage that exceeds their free recovery limit** of 10, 15 or 20 miles distance. If there is a limit it will be stipulated in their recovery literature. **With GenAssist there is NO nationwide recovery mileage limitation or added charges.**

**NB. 2.** GenAssist will recover your towed trailer or caravan, provided that it is the covered vehicle itself that broke down. GenAssist does not cover livestock carriage.

**PLUS.. For YOUR peace of mind, GenAssist will be there, to come to your rescue, even if you suffer typical everyday driving problems.** For example:

- **Locked your keys in the vehicle or lost your keys.**
- **Run out of Fuel, or putting the wrong fuel in.**
- **Punctures.**
- **Flat Battery etc.**

***Breakdowns can happen to anyone at any time***  
***WE simply do not want you to be left stranded***

*Please Note – 1. GenAssist covers vehicles up to 3.5 tonne Gross Train Weight eg Ford Transit size .*